

TATHRA BEACH COUNTRY CLUB

AS A CONDITION OF OPENING, MEMBERS AND VISITORS ARE REQUIRED TO SIGN IN

The Club has introduced a QR scan system easily used in conjunction with your mobile phone.

This system is more secure and affords greater privacy.

Don't forget to "Sign Out" on your mobile when leaving.

For those who do not have a mobile, a manual Sign in Register is still available.

PLEASE PRINT name and include phone number. An address must also be registered for Non-Members. It is a Government requirement that "Time In" is completed. We need to transfer these details on a daily basis to a format that can be forwarded electronically if needed.

ENTRY TO THE CLUB MUST BE THROUGH THE MAIN DOOR ON THE NORTHERN SIDE (GOLF COURSE SIDE) OF THE CLUB AND EXIT WILL BE VIA THE BEER GARDEN THROUGH THE SINGLE GATE TOWARDS THE CHANGE ROOMS.

Our opening hours

Club Access for "Pro Shop" open from 7.30am 7 days a week

Bar Trading restricted to the following hours

Closed Monday

Tuesday, Wednesday and Friday Midday until 9p.m.

Thursday Midday until 10p.m.

Saturday 10a.m. until 9p.m

Sunday Midday until 9pm

These opening times are subject to change as and when the restrictions placed on the Club's operations are eased and we will advise members accordingly.

We are a Covid-19 Safe Registered Business. Any non-compliance with the guidelines imposed by the Government, NSW Government or best practice as stated by Clubs NSW and/or Golf NSW may result in hefty fines for the Club along with the distinct possibility of a further shut down.

We will manage the below conditions that permit us to stay open as we take every precaution to ensure that all members, patrons and employees are safe in our venue:

Under the current rules Tathra Beach Country Club is permitted to allow a maximum of **126** patrons in the venue at any one time, spread over the three areas as detailed below, plus staff and contractors.

- To ensure manageable access to the Club a “first in first served basis” will be implemented (i.e. no bookings taken).
- The Main Bar Area (60 patrons) and Beer Garden (40 patrons) will all be open during hours of operation as detailed above.
- The Restaurant (26 patrons) will be open for dine-in Tuesday to Sunday lunch and dinner.
- Chinese Restaurant Take Away will continue to operate. It is advisable to phone order through 6494 5222. Available dinner Tuesday to Sunday.

The following measures have been undertaken by our Restaurant:

- Removal of cutlery from all tables. Cutlery will be delivered with your meals
- Removal of ‘help yourself’ sauce and condiments
- The courtesy bus will operate but is limited to 6 patrons at one time – Thursday to Sunday.

Please be aware that as a result of restrictions there may be the odd occasion where it is necessary for a staff member/Covid Ambassador to request people to relocate to another part of the club or potentially not enter the club at all if our numbers are at capacity.

Physical distancing

- We will take all reasonable steps to ensure patrons and employees comply with Safe Work Australia's ‘physical distancing’ standards applying to hospitality venues including floor markings and Covid-19 Ambassador
- We will ensure that patrons do not mingle around bar areas, walkways or in groups as **patrons must be seated** unless they are moving to another part of the venue

Groups

- Groups of up to 10 people can sit.
- Patrons are to be seated, other than when ordering or visiting restrooms – standing and mingling is not permitted.
- Our venues need to ensure that there is 1.5 metres between different groups of customers.
- Individuals in a group are not permitted to move from one group to another.

Cleaning

- We will be regularly cleaning areas and surfaces that are frequently touched, observing Safe Work Australia's ‘cleaning’ standards applying to hospitality venues
- The Club is also instituting frequent sanitisation of ‘high touch areas’ including bathrooms, door handles and buttons throughout the day.

Hygiene

- Alcohol-based sanitiser will be made available at Club entries and exits, as well as other locations throughout the venue and we will be encouraging patrons to clean their hands at hand washing facilities
- We encourage contactless payments
- We will encourage employees to clean their hands at least every 30 minutes
- We have staff members/volunteers acting in the role of Covid Ambassador who will have the responsibility to ensure all employees and patrons maintain the above standards and social distancing policies etc. Please show respect to everyone while they carry out their challenging duties as they are here to protect us all and to allow the Club to remain open.

Restrooms

- While we have always maintained clean restrooms in our Club, we will now be taking additional measures to clean and promote hygiene in our restrooms.
- We will clean frequently touched surfaces more regularly.

General compliance

- We have taken measures to ensure employees understand and comply with the Club's work, health and safety duties.
- We have directed all employees to complete COVID-19 infection control training delivered by the Australian Government.

As a community-based organisation, we are continuing to take advice on COVID-19 (Coronavirus) seriously, and as a result we have implemented the measures outlined above to ensure the safety and wellbeing of our employees, members, guests and visitors.

Our primary concern is:

- To protect people,
- Ensure our obligations under the *Work Health and Safety Act 2011 (NSW)* and
- Maintain our duty of care to our employees, and to persons on, or seeking to visit, our premises.

Club employees will be discouraged from engaging in personal contact, such as the shaking of hands with fellow staff, members and visitors. Please do not take this in any other way than as a preventative and control measure to help prevent the spread of viruses.

The Club will continue to monitor the advice of ClubsNSW and implement changes as we are advised accordingly.

Should the advice from the NSW Government or Australian Government change, the Club will update its policies accordingly.

We request your complete cooperation and understanding as we maintain our operating procedures post lockdown and continue our commitment to offering a quality community hub for all people of our community to enjoy.

The Club board, management and staff will endeavour to ensure that our Club is a safe place of relaxation as we progress through this staged re-opening process. Our hope is to regain some form of normality and enjoyment after this disruption to our lives.